

QUESTIONS and ANSWERS

RFP #251-24-263 – STUDENT MANAGEMENT SYSTEM – DRIVERS’ ED

Reference	Vendor Question	Answers
	Has Wake County Public Schools already consulted with a specific vendor or software company in which they are interested?	Our third-party provider currently uses a specific software in their core business operation and the district has knowledge.
	Would Wake County Public Schools consider a custom web-based solution or are they looking for a Software as a Service (Saas) or an off-the-shelf solution?	WCPSS is seeking a Software as a Service or Commercial-Off-The-Shelf (COTS) solution but will review all bid responses to obtain the most cost-effective, technically sufficient solution.
	The custom applications our team creates have an upfront cost, but then are owned outright by the customer, including the full source code. This type of solution has no ongoing fees or licensing, whereas SaaS and off-the-shelf solutions typically incur ongoing costs for the life of the product (which often increase over time). Additionally, because Wake County Public Schools would own the source code, it means they would be able to use any developer to make future additions or enhancements to the solution. Does that sound appealing to Wake County Public Schools or not in the direction they are looking to pursue?	WCPSS is seeking a Software as a Service or Commercial-Off-The-Shelf (COTS) solution but will review all bid responses to obtain the most cost-effective, technically sufficient solution. Vendors should propose their solutions per the specifications & guidelines of the solicitation document.
	What sort of IT infrastructure relating to hosting does Wake County Public Schools currently have? Do they use a cloud-based hosting such as Microsoft Azure or other? Do they have additional SQL Servers or web servers that could be used to deploy a custom application?	WCPSS is seeking a Software as a Service or Commercial-Off-The-Shelf (COTS) solution. Bid responses should include all technical requirements, either included as part of the Vendor’s offer or required to be provided separately by WCPSS.
Item #10	Can you please clarify what is meant by “modem” credit card payment system? Was that just a simple typo? Should it be “modern” credit card payment system?	This should be “Modern” credit card payment system.