

Questions for RFP #251-26-283 – Interactive Display Panels with Install

Reference	Vendor Question	Answers
	Page 7 of your RFP appears to be cut off at the bottom. It asks for hardware pricing but does not leave room for costs associated to install and removals, permitting, etc. I assume we can do this on a separate attachment but is there a specific way you would like that pricing documented or listed out?	We are requesting the cost for removing a display panel from a wall mount or stand.
	Are you able to extend the due date out being that answers to questions are only being provided at the end of business on the 6 th and bid is due on the 8 th leaving little time to complete after questions and verifying all needs as it relates to those answers and then mailing out? Or possibly moving to electronic acceptance of bid?	Due date has been extended to 4/10/2026.
	As it relates to permits, is the requirement for one permit per classroom, per site?	The permit requirement is per project, not per classroom. If multiple panels are installed at a single site, only one permit is required for the project covering all affected classrooms.
	Is there a size or type or requested service limitation for a permit to be required... (A single warranty swap out? A single swap of an old panel in a classroom? X number of classroom swap outs?)	The only time a permit is required is if a new wall mount is needed. For warranty swap outs, there should already be a wall mount or a stand so no permit is needed.
	Will the county require an inspection after removal and prior to installation? Do you have details of how inspections will work?	<p>Inspections are only needed when new holes are drilled into the wall. If an existing wall mount is used and the panel is replaced on a like-for-like basis, an inspection is not required.</p> <p>Here are some Details on how Inspections will work:</p> <ol style="list-style-type: none"> 1. Apply via the Wake County Permit Portal. 2. Submit plans (building, site, fire, etc.) for review by various county departments (Planning, Fire Marshal, Inspections, etc.). 3. Pay fees and schedule required inspections (zoning, fire, final, etc.).
	Who will be the contact for drawings and necessary documentation needed to address and gather permits from the county?	The designated point of contact for all project-related communications shall be the end user. Contact information may vary by Purchase Order and will be provided to the awarded vendor upon issuance of each respective Purchase Order.

