

QUESTIONS & ANSWERS FOR RFP #251-26-247 – CONTENT FILTERING

Reference	Vendor Question	Answers
	Has a budget been established for this program, and if so, can it be shared?	Budget will be provided for the awarded vendor.
	What is the anticipated contract term for the successful bidder(s), including any renewal options?	See RFP, page 4 – Method of Award
	Does the scope of the contract include ongoing maintenance and operations (M&O) support beyond the initial implementation period?	See Scope of Work
	Prior to the beginning of the pilot process, Lightspeed Systems fulfilled competition of the required Wake technical questionnaire requirements form via this survey form (WCPSS Vendor Technical Questionnaire Survey), a completed copy was not provided. In addition, a data sharing agreement was facilitated and signed and returned to Wake county by Lightspeed systems on 4/28/2025. Are both of these documents required again in response to the RFP. Does the responding vendor also have to submit said forms, or does the documentation previously provided meet the requirements, as the data connection and technical requirements are with Lightspeed Systems?	Yes, there is a completed DCS and Technical Questionnaire from Lightspeed that is valid for 3 years. This will not have to be completed again for the purpose of this RFP.
Section: Vendor References, Pages 12-13	I see that references are asked for in two different sections (page 11 and page 13). Are the references requested for the Lightspeed product or are you asking for references from us as a partner reseller? If looking for references from the partner, do those references need to be for the product requested or for like products/implementations?	References are to be provided as requested on pages 12 and 13.